



*Saskatoon  
Community  
Clinic*

**Community Health Services (Saskatoon) Association Ltd.**

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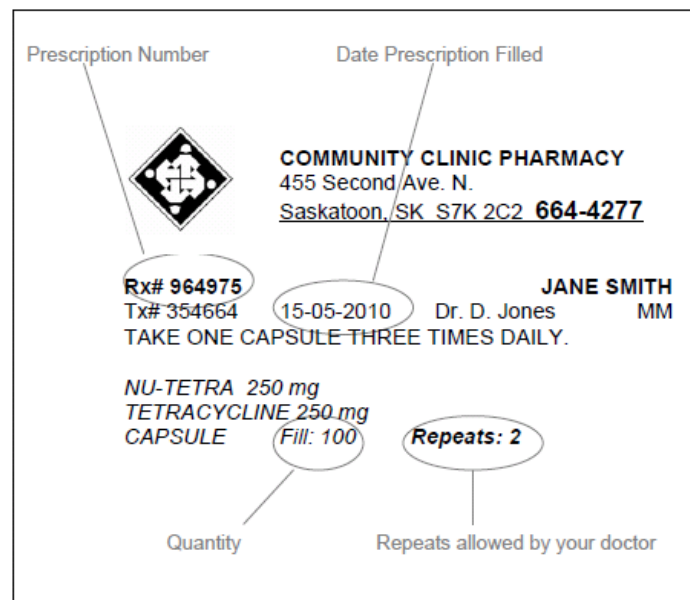
## **New Process Underway for Prescription Renewals**

The Saskatoon Community Clinic is making the transition to a new process for renewing prescription medications.

**Our doctors will no longer be renewing prescription medications by fax or phone.** This means you will need to book a medication review appointment with your family doctor before you have used up all your repeats.

### **How do you know when you need to book an appointment?**

You will find the number of repeats the doctor has authorized in the bottom right corner of your prescription label, as circled in the attached illustration. If the label indicates that there is only one repeat or less remaining you will need to phone the receptionist and book a medication review appointment with your family doctor. However, if there is more than one repeat remaining simply call your pharmacy to ask for a refill on your prescription.



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“YOUR HEALTH CARE CO-OP”

## **This is a big change:**

In the past we have asked you to have your pharmacy fax the prescription to us. Now we are asking you to make an appointment with your family Doctor. We ask for your patience as we phase in this change over the next few months. We expect the changes to be complete by October 1, 2010.

## **Why are we making this change?**

- **To ensure patient safety and to provide best patient care possible.** Your doctor gives you a prescription for a set period of time, with the idea that you will meet again before the prescription runs out to discuss your medication needs. It is important that this happens at least once a year, if not more often.

## **How can you help?**

- When you read this message, please check all your medications for the number of repeats left. If the label indicates that you have no repeats or one repeat remaining please phone immediately and ask the receptionist to book a **medication review appointment** with your family doctor. It is very helpful if you can tell the receptionist the condition for which you need the medication, for example “I need a review for my asthma or blood pressure medication”.
- Before every appointment with your doctor check each prescription. Tell your doctor if you need your medications renewed.
- Help us to reach our goal of providing optimal patient care and patient safety!