

Clinic Services During the Pandemic

During the Pandemic, our healthcare providers are continuing to serve our patients with non-COVID-19 related health concerns. Therefore, please do not delay making an appointment if you feel one is warranted.

Patients over the age of 2 are required to wear a mask when visiting the Clinic. If you arrive without a mask, a cloth or surgical mask will be provided to you depending upon the purpose of your visit. Patients are instructed to arrive on time, and alone whenever possible. This is to help facilitate physical distancing guidelines.

If you are a patient of the Clinic and are sick, and feel that you need to be seen at the Clinic, you must phone first (306-652-0300). No walk-ins will be accepted on any day. If you develop [symptoms of COVID-19](#), please refrain from visiting the Saskatoon Community Clinic.

A Phasing-In Approach to Services

Our staff continue to follow processes and guidelines as recommended by the Chief Medical Health Officer to promote physical distancing where possible and, where not, to use appropriate personal protective equipment (PPE). Virtual care through telephone or video consultation should remain the first choice to protect providers, staff and patients, unless an in-person visit is deemed essential. Our staff will work with you to determine which option is most appropriate.

Physicians and NPs: Downtown Location

Downtown Physicians and NPs are increasing the number of patients seen in person. However, phone appointments are encouraged whenever possible. Upon calling reception, you will be offered a choice between a phone or in-clinic appointment with a physician or nurse practitioner. If you choose to have an in-clinic appointment, you will be screened for COVID-19 symptoms and risk factors over the phone and again upon arrival at the clinic. If you have any COVID-19 symptoms or risk factors, you will be offered a phone appointment instead. If deemed necessary, arrangements will be made for you to be safely seen at the Clinic or COVID-19 Assessment site, depending on your symptoms.

Patients who are considered high-risk are being asked to have a virtual appointment rather than coming into Clinic.



Physicians and NPs: Westside Location

Westside screens everyone at the door. A large number of Physician and NP consults are done by phone to limit in-clinic visits. Physical Therapy and Dietitian appointments are currently being done by phone. Some counselling appointments are being conducted by phone as well.

Physical Therapy has begun to see clients in person at the Downtown Clinic as required.

Occupational Therapy continues to see clients in the community if necessary and safe.

Dietitians are starting to see clients in person at the Downtown Clinic as required.

Foot Care has resumed in a modified form.

The Counselling Department continues to offer telephone visits, with limited in-person appointments available. The Department also continues to have **urgent telephone consultations** available for patients with anxiety or other stress related concerns.

Diagnostic Services (Lab/X-Ray/ECG)

- All Routine Lab, X-Ray and ECG requests are being performed.
- All Standing Laboratory Orders are being processed.

The Diagnostic Services Department will be managing patient flow throughout the day in order to ensure physical distancing requirements are met in their waiting room.

Pharmacy

The Ministry of Health has removed the prescription drug quantity limits. With this restriction lifted, our Pharmacy now can return to the Drug Plan and Extended Benefits Branch standard rule of 3 prescriptions filled in a 45-day period. Prescriptions can be picked up on-site or delivery can be arranged.

Health Support and Advisory Groups

All Health Support and Advisory Groups have been suspended and, pending Ministry directives, may reopen in September 2020.



*Saskatoon
Community
Clinic*

SCC staff self-monitor daily for COVID-19 symptoms and must pass a daily fitness for work screening tool before coming to work.

Persons who are ill do not require a doctor or nurse practitioner issued sick note for their employers. Employees can present their employers with the [provincially-issued sick note](#). This change was made to reduce excess burden on the healthcare system.

Visit the [COVID-19 SK Health website](#) to learn of further Ministry directives related to the Epidemic. Updated information is posted as it becomes available.

Public Health is also encouraging people to use this [COVID-19 self-assessment tool](#) to determine whether you should be tested for COVID-19.