



Clinic Services During the Pandemic

Our healthcare providers are continuing to serve our patients with non-COVID-19 related health concerns so please do not delay making an appointment if you feel one is warranted.

- **You must phone first for medical appointments (306-652-0300). No walk-ins are being accepted on any day.**
- **Arrive five minutes before your appointment time.** This helps us safely manage patient flow at the clinic.
- **Enter the Clinic alone unless you require personal support.** This helps us maintain physical distancing between patients.
- **Masking is mandatory** with the exception of those under the age of 2. If you arrive without a mask, a mask will be provided.

If you develop symptoms of COVID-19, please refrain from visiting our Clinic and visit www.saskatchewan.ca/COVID-19 or call 811 for further direction.

Physicians and NPs: Downtown Location

Downtown Physicians and NPs are seeing patients in-clinic, however, phone appointments are encouraged whenever possible. Upon calling reception, you will be offered a choice between a phone or in-clinic appointment with a physician or nurse practitioner. If you choose to have an in-clinic appointment, you will be screened for COVID-19 symptoms and risk factors over the phone and again upon arrival at the clinic. If you have any COVID-19 symptoms or risk factors, you will be offered a phone appointment instead. If deemed necessary, arrangements will be made for you to be safely seen at the Clinic or COVID-19 Assessment site, depending on your symptoms.

Patients who are considered high-risk are being asked to have a phone appointment rather than coming into Clinic.

Physicians and NPs: Westside Location

Only those who are seeing a healthcare provider are allowed to enter the Westside Clinic. Those entering the Clinic are screened for COVID-19 symptoms upon arrival. Although phone consults are preferred, we are able to accommodate some same-day appointments. Our dietitian, physio staff and counsellors are doing some in-person and some phone visits.



Physical Therapy provides phone, video, or in-person appointments for clients, as safe and appropriate.

Occupational Therapy continues to see clients in the community if necessary and safe.

Dietitians provide phone or in-person appointments for clients, as safe and appropriate.

Foot Care has resumed in a modified form.

The Counselling Department continues to offer phone visits, with limited in-person appointments available. The Department also continues to have **urgent phone consultations** available for patients with anxiety or other stress related concerns.

Diagnostic Services (Lab/X-Ray/ECG)

- All Routine Lab, X-Ray and ECG requests are being performed.
- All Standing Laboratory Orders are being performed.

The Diagnostic Services Department will be managing patient flow throughout the day in order to ensure physical distancing requirements are met in their waiting room.

Pharmacy

Pharmacy is open at both clinic locations.

Prescriptions can be picked up or delivered (free city wide). Curb side pick up and mail can also be arranged. We encourage you to order prescriptions ahead with one of our many ordering options (phone, app, text or website) so they are ready at pharmacy when you arrive. All prescriptions are currently transferable between pharmacies in Saskatchewan so please contact our pharmacy if we can assist you with this.

Flu vaccinations are available at the downtown location until March 31, 2021.

Health Support and Advisory Groups

All Health Support and Advisory Groups have been suspended until further notice.



*Saskatoon
Community
Clinic*

SCC staff self-monitor daily for COVID-19 symptoms and must pass a daily fitness for work screening tool before coming to work.

Persons who are ill with COVID-19 do not require a doctor or nurse practitioner issued sick note for their employers. Employees can present their employers with the [provincially-issued sick note](#). This change was made by the Saskatchewan Health Authority to reduce excess burden on the healthcare system.

Visit the [COVID-19 SK Health](#) website to learn of further Ministry directives related to the Epidemic. Updated information is posted as it becomes available.

Public Health is also encouraging people to use this [COVID-19 self-assessment tool](#) to determine whether you should be tested for COVID-19.