



# Saskatoon Community Clinic

## E-Newsletter

December 2020

Volume 10 Number 4

### SEMI-ANNUAL MEMBERS MEETING

Saskatoon Community Clinic's Semi-Annual Members Meeting will be held virtually on:

**Wednesday, January 13, 2021**

Meeting site opens: 6:00 p.m.

Meeting time: 6:30 – 9:30 p.m.

**Pre-registration required by January 6, 2021 by emailing [agm@communityclinic.ca](mailto:agm@communityclinic.ca) or phoning (306) 664-4265**

Presentation and Discussion:

**Developing a Unique Value Proposition for the Saskatoon Community Clinic**

Agenda also includes Board report, resolutions, and awards.



### ANNUAL GENERAL MEETING ELECTIONS

The Association's 58th Annual General Meeting was held virtually on September 29, 2020. There were 86 members in attendance.

Elected to the Board of Directors were Sheri Benson, Patrick Lapointe and Dominique Rislund. Thank you to all candidates who ran for election. We are grateful for and will miss the leadership and service of departing board members Karen Cederwall and Dr. Jaris Swidrovich.

Three Communications Committee members were acclaimed: Cheryl Hewitt, Carol Glazer and Jill Hodgkinson.

### APPOINTMENT REMINDERS

Upon booking an appointment with our Downtown Clinic physicians, nurse practitioners and counsellors, patients will now receive an automated reminder in three ways: text, email and phone call. You will be prompted to either confirm or cancel your appointment. If you do not want a reminder, you must choose to opt out by informing the receptionist each time you book an appointment.

## HOLIDAY HOURS 2020

### **Downtown Clinic**

December 24 and 31

*Primary Care Services:*

Regular Services: 8:30 am to 12 noon

Urgent Care Clinic: 12 noon to 4:00 pm

*Pharmacy:*

Regular Services: 8:30 am to 4:00 pm

December 25 - 28, January 1

All services closed.



### **Westside Clinic**

December 24 and 31

*Primary Care Services:*

Regular Services: 9:00 am to 12 noon

Limited Services: 12 noon to 4:00 pm

*Pharmacy:*

Regular Services: 9:30 am to 4:00 pm

December 27

*Primary Care Services:*

Limited Services: 12 noon to 4:00 pm

*Pharmacy:*

Closed

December 25, 26, 28, January 1

All services closed.

***Regular hours resume at all locations January 4, 2021.***

## **THANK YOU! FROM LISA CLATNEY, EXECUTIVE DIRECTOR**

On behalf of the Saskatoon Community Clinic, a heartfelt thank you to the following people and businesses for donating items that have made life more bearable during the pandemic. Among the many challenges that we have been presented with, these donations have been a much-welcomed and appreciated "silver lining", making the lives of our staff and patients safer, more comfortable and more enjoyable. We have been on the receiving end of various donations—from masks, ear savers for masks, hand sanitizer, breakfast sandwiches and even a pizza lunch for staff! This generosity makes us proud to call Saskatoon, and Saskatchewan, our home.

- ◆ Arthur Joseph
- ◆ Betty Weenk
- ◆ Carlson 3D, Rosetown
- ◆ Chinese Community Group
- ◆ Dr. Leane Pask
- ◆ Dr. Stephen Helliar
- ◆ Jan Norris and Ken Sailor
- ◆ Joan Spicka
- ◆ LB Distillers
- ◆ Margo Berry
- ◆ McDonalds Restaurants
- ◆ Mr. Dayong Zhang
- ◆ Panago Pizza
- ◆ Penny Dyck
- ◆ Phuong Bui
- ◆ Saskatchewan Medical Association
- ◆ Saskatoon Open Door Society

*Thank You*  
  
*for your Kindness*

## AFFORDABLE FEE-FOR-SERVICE FOOT CARE

Diabetes or loss of sensation in the foot? Assessment and treatment may prevent complications.

Many foot conditions such as bunions, callouses and corns are caused by ill-fitting shoes.

Age-related loss of vision and motion/flexibility can prevent proper foot care.

Are you concerned about the health of your feet? If so, talk with your health care provider or phone Reception at 306-652-0300 to book an appointment with our Foot Care Nurse.



## JOIN US ON FACEBOOK

The Community Clinic is now on Facebook. Follow and like our page, Saskatoon Community Clinic Primary Care and Pharmacy. Get timely, regular updates about your Community Clinic, health education resources, job postings, and community announcements.



(Click on logo above)

## INVEST IN THE FUTURE OF YOUR HEALTH CARE CO-OPERATIVE

Your gifts to the Saskatoon Community Clinic Foundation are invested in programs, equipment, therapies, research and resources that improve the quality of health care for members and the community.

[SASKATOON COMMUNITY CLINIC FOUNDATION INC.](#)

(Click on logo above)

You can donate in person at reception, by mail, or online at [www.canadahelps.ca](http://www.canadahelps.ca). Your donation will be recognized in our newsletter *Focus*, can be made in memory of another and an income tax receipt is issued. Monthly gifting and planned gifts are also always welcomed.

## UPDATE: CLINIC SERVICES DURING THE PANDEMIC

Our healthcare providers are continuing to serve our patients with non-COVID-19 related health concerns so please do not delay making an appointment if you feel one is warranted.

- ⇒ You must phone (306) 652-0300 first for medical appointments. No walk-ins are being accepted on any day.
- ⇒ Arrive 5 minutes before your appointment time. This helps us safely manage patient flow at the Clinic.
- ⇒ Enter the Clinic alone unless you require personal support. This helps us maintain physical distancing between patients.
- ⇒ Masking is mandatory with the exception of those under the age of 2. If you arrive without a mask, a mask will be provided.

If you develop symptoms of COVID-19, please refrain from visiting our Clinic. Call Healthline 811 for further direction.

## REMINDER: COVID-19 PATIENT EXPERIENCE SURVEY

Since the declaration of the COVID-19 pandemic in March, the Saskatoon Community Clinic has adapted the way in which it delivers its programs and services based on the latest directives from the province and Saskatchewan Health Authority. In mid-October, we released a brief online survey to help us learn how our response to COVID-19 has impacted our patients. If you have yet to complete this survey, click [here](#) and provide us with your thoughts. This survey will remain open until Friday, December 18<sup>th</sup>.

**Your answers will be completely confidential** and it will not be possible to identify you in the survey summary report. **Your participation is voluntary** and your decision whether to participate will not impact the healthcare you receive.

Thank you in advance for assisting the Clinic in its endeavor to best serve its patients during these unprecedented times.



## FOCUS WINTER 2020 NEWSLETTER NOW AVAILABLE ON OUR WEBSITE



(Click on logo above)

### Stories Include:

- *Supporting Inner-city Residents During the Pandemic*
- *Semi-Annual Meeting Notice*
- *Facts About Asbestos*
- *Trauma and Health*
- *2020 AGM Report...and more*

## QUESTIONS OR REQUIRE FURTHER INFORMATION

Thank you for your ongoing support of the Saskatoon Community Clinic.

If you have any questions or require additional information about items discussed in this edition of the Saskatoon Community Clinic E-Newsletter, **please contact Member and Public Relations at (306) 664-4243 or email [member.relations@communityclinic.ca](mailto:member.relations@communityclinic.ca).**



**To unsubscribe to this newsletter please email [member.relations@communityclinic.ca](mailto:member.relations@communityclinic.ca).**

The Saskatoon Community Clinic respectfully acknowledges that we are situated on Treaty 6 territory and traditional lands of First Nations and Metis people.

**Downtown Clinic**  
455 2<sup>nd</sup> Avenue North  
306.652.0300

**Westside Clinic**  
1528 20<sup>th</sup> Street West  
306.664.4310

[saskatooncommunityclinic.ca](http://saskatooncommunityclinic.ca)